



SHAREHOLDER AND BONDHOLDER COMMUNICATIONS S209C NOTICE

Refining NZ's Annual Report for the year ended 31 December 2019 is publicly available on our website www.refiningnz.com. Future Annual Reports will also be available from this website.

We encourage you to elect to receive all of your Refining NZ shareholder and bondholder communications electronically by visiting www.investorcentre.com/nz. Existing users should login, select 'My Profile' and 'Communication Preferences'. For new users, click on 'Create Login' and follow the steps to create your User ID and password.

Alternatively, please supply your email address below if you wish to receive, where applicable, all shareholder and bondholder communications electronically. This will include the Annual Reports, transaction statements, interest statements, payment advice, meeting documentation and any other company related information.



Please tick this box and enter your email address below if you wish to receive, where applicable, all shareholder and bondholder communications (including Annual Reports, transaction statements, interest statements, payment advice, meeting documents and any other company related information) by email.

EMAIL ADDRESS:

If you provide your email address and tick the box above, you will be deemed to have elected the electronic option. Please note that, although these reports are available electronically, you may at any time request a free printed copy of the most recent Annual Report and future Annual Reports.



Please tick this box if you would like to receive a printed copy of the Annual Report when available each year.

Please fill out the relevant sections above and return this form in the reply paid envelope provided; or scan and email to enquiry@computershare.co.nz; or fax to 09 488 8787.

If you have any questions about changing how you receive shareholder communications, please contact Computershare.

Online
www.investorcentre.com/nz

Phone
+64 9 488 8777

Address
Computershare Investor Services Limited
Private Bag 92119
Auckland 1142